Web Based Usability Study for Travel Explorer

# **DESCRIPTION**

You are invited to participate in a study carried out by the Travel Explorer Team from Dundee University to determine the ease of use when interacting with our Web based Application.

During this session, we will:

1. *ask you some questions about your use of the Web;*
2. *ask you to carry out some tasks using the browser and a desktop computer;*
3. *ask you some general questions about your experience of using the browser.*

Our objective is to find out how useful our software is, not to assess your skills – it is the software that is being tested, not you! We welcome your feedback at all times during the session.

# **RISKS AND BENEFITS**

The risks associated with this study are minimal to none. It is not anticipated that you will experience any unusual amount of stress or discomfort as a result of participating in this session.

The benefits that may reasonably be expected to result from your participation include the experience of participating in a research activity intended to help make a potentially very important and widely used piece of software as easy as possible to use.

# **TIME INVOLVEMENT**

Your participation in this study will take approximately 30mins to 1hr depending upon previous experience using similar systems.

# **YOUR RIGHTS AS A PARTICIPANT**

If you have read this form and have decided to participate in this study, please understand your participation is voluntary and **you have the right to withdraw your consent or discontinue participation at any time,** without penalty.

You have the right to refuse to answer particular questions that we ask you during the study. We will make sure that your identity is kept separate from any data that we publish in our report.

# **VIDEO RECORDING**

With your permission, this session will be video recorded to help us review the evaluations, and also so those in the design team who are not present at the session can see how the evaluation proceeded at a later time. The recording will not be released to anyone outside of the Travel Explorer Team, unless and until we have first asked for and received your prior permission.

*I give consent to be video-recorded during this study*: \_\_Yes \_\_No

# **FUTURE INVOLVEMENT**

At the end of the study, we will explain to you more about the research we have been carrying out.

As part of the software development process, we may carry out similar studies in the future. Please let us know here if you would like to be contacted by us with invitations to take part in future studies:

\_\_*Yes, please contact me. My contact details are:*

Telephone number: \_\_\_\_\_\_\_\_\_\_\_\_\_ or

Email address: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

\_\_*No, please do not contact me*

# **DISABILITY**

Please state whether you have any disability(s) that might affect how you use a computer or how we provide you with information (this information will remain confidential): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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# **CONSENT**

I am over 18 years old and have read and understood the contents of this information sheet.

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Participant’s Signature Researcher’s Signature

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Participant’s Printed Name Researcher’s Printed Name

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Today’s date Today’s date